

RIMS, Ranchi – Hematology test Reagent rental Tender

**BID DOCUMENT**

(e - Procurement)

**Supply and Installation of Fully Automated Five Part Hematology Analyzer (Free of Cost) on Reagent Rental Basis for Five Years Rate Contract for Central laboratory RIMS, Ranchi**

Issued On

Date: 21.9.24

**RAJENDRA INSTITUTE OF MEDICAL SCIENCES****RANCHI, JHARKHAND****834009, INDIA****Important:-**

The Bidder is expected to read carefully and adhere with all the instructions, forms, terms and specifications in the bidding document. The bid should not be conditional. Failure to furnish all information required in the bidding document in every aspect will be the whole responsibility of bidder in case of rejection of the bid. The bidder shall bear all costs associated with the preparation and submission of its bid and client will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

**Amendments in Bidding Documents (if any):-**

At any time till 7 (seven) days before the deadline for submission of bids, the RIMS, Ranchi may, for any reason, whether at own initiative or in response to a clarification requested by a prospective bidder, modify the bidding document through amendment. All amendments will be uploaded on the website regularly. RIMS, Ranchi shall not be responsible to notify the amendments to bidders individually. All amendments by the RIMS, Ranchi, till 7 (seven) days before the deadline for submission of bids, shall be binding on the participatory bidders.

*Anup Kumar*  
10/09/2024

*Bhalla*  
10.09.2024

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*Rajesh*  
10/9/24

*Sanku*  
10/09/2024  
*nm*  
10.09.24

*Amul Kumar*  
10/09/24

## INVITATION FOR BID

## NOTICE INVITING TENDER (NIT), RIMS, RANCHI: 834009

E-Tender notice no. RIMS/Stores/41108 Dated 21/09/2024

Notice Inviting E-Tender

21-09-2024

**Supply and Installation of Fully Automated Five Part Hematology Analyzer (Free of Cost) on Reagent Rental Basis for Five Years Rate Contract for Central Laboratory RIMS, Ranchi.**

E-Tenders are invited for the supply and installation of fully automated five part hematology analyzer (free of cost) on reagent rental basis for five years rate contract for central laboratory RIMS, Ranchi, from the original equipment manufacturer/ authorized dealers/firms/agencies only through e-tender process.

Sl No	Important dates for Tender	
1	Date of uploading of sample tender documents on website	23-09-2024 (The intending bidder may visit NIC website: <a href="http://www.jharkhandtenders.gov.in">www.jharkhandtenders.gov.in</a> )
2	Date of pre-bid meeting	10.10.24 (The intended bidder must download the tender document & they have to bid in accordance to the required tender paper). The bidder have to submit online fees of Rs. 5000/- for tender documents as cost of tender documents and an online EMD of Rs. 2,00,000 (Rupee two lacs only). Any valid Government of India guidelines for relaxation of EMD will be applicable.
3	Date of uploading of final tender documents	10.10.24 from .....
4	Date of start for submission of E-tenders	On 10.10.24 till .....
5	Last date/Closing date of submission of e-tenders	On 11.10.24 At 5:00 PM All the bidders must have to confirm the submission of fee for tender documents & EMD (as mentioned in tender document) by 11:00 P.M on or before 5:00 P.M. The e-tenders of only those bidders will be opened, whose demand drafts will be submitted on due dates and time.
6	Online opening of technical bid	10.10.24; 12:30:00 PM

Note:

- For details of tender terms, conditions & specifications, please visit website: [www.jharkhandtenders.gov.in](http://www.jharkhandtenders.gov.in) from the dates mentioned above.
- Before participating in the pre-bid, the bidders are requested to visit physically the concerned departments of RIMS for evaluation of status of site and may discuss with Head of the respective departments, RIMS, Ranchi regarding their queries.
- In case of any of the above last date, if announced government holiday, the tender process will continue on the very next working day on the same time and venue.
- The Tender Inviting Authority (TIA) (i.e. RIMS, Ranchi) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders.
- The bidder must submit the bid documents by online mode through the site ([www.jharkhandtenders.gov.in](http://www.jharkhandtenders.gov.in)) and other documents like proof of EMD, tender fee submission etc. by manual mode to the TIA as indicated in the tender.

*[Signature]*  
21/09/2024  
Medical Superintendent  
Rajendra Institute of Medical Sciences,  
Ranchi

*[Signature]*  
10/09/2024

*[Signature]*  
10-09-2024

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*[Signature]*  
10/09/24

*[Signature]*  
10/09/2024  
21/09/2024

*[Signature]*  
10/09/24

Please read all the tender document, terms and conditions very carefully:

1. RIMS, Ranchi invites e-tender from reputed Manufacturers/authorized dealers/firms/agencies etc. for supply and installation of fully automated five-part hematology analyzer (free of cost) on reagent rental basis for five years rate contract for central laboratory of RIMS, Ranchi.
2. Bids should be valid for a minimum period of 180 days from the last date of bid submission. However, Director has the right to extend the said period. The installation and proper working of instrument should be completed within 30 days of award of contract/site handover, thereafter extension up to 15 days from the date of award of contract of work order may be granted on the basis of valid reasons submitted by the firm. In case of further delay after the extension period penalty of Rs 5000 per day will be levied on the firm. If the work delayed beyond 60 days (15 days with penalty) of award of the contract of work order then the agreement may be liable for termination of contract and forfeiture of security deposit.
3. The confidentiality of the bids should be maintained at all stage.
4. The firms who intend to participate in the tender should first ensure that they fulfill all eligibility criteria as prescribed in the general terms & conditions.
5. The bidder submitting tender would be deemed to have thoroughly and carefully read, considered and accepted all the terms & conditions mentioned in the tender document. Conditional bid will be treated as unresponsive and it will be rejected in its totality.
6. The bidder should fill up the tender bid document along with page numbers as per Appendix-1
7. The RIMS, Ranchi reserves the right to accept in part or in full or reject any or more quotation (s) without assigning any reasons or cancel the tendering process and reject all quotations at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder or bidder (s).
8. Bidders should provide self-attested necessary supporting documents for each of the eligibility and qualification criteria according to the bid with **summary of details along with relevant page nos. in clear, readable and searchable pdf format.**
9. Bidder must have properly indexed each page and should specify relevant page numbers where relevant supporting documents i.e. work orders, completion certificate other references are attached.

*Anupam Prasad*  
10/09/2024

*Bansala*  
10.09.2024

*Prakash*  
10/9/24

*Sanjay*  
10/09/2024

*Prakash*  
10.09.24

*Anand Kumar*  
10/24/24

RIMS, Ranchi – Hematology test Reagent rental Tender

**ANNEXURE-I****REQUIRED TENDER BID DOCUMENTS**

Page number should be clearly written and referred

Tender No: ..41.08...

Dated...21-09-2024

Name of the Bidder:

Address:

Contact No.:

Email address:

(Self-attested photocopies of all supporting documents must be uploaded on [www.jharkhandtenders.gov.in](http://www.jharkhandtenders.gov.in).)

Sl.No.	Particulars	Yes/No	If submitted, mention page no. of PDF file	Please mention deviations (if any)
1	Checklist and declaration of tender document (Appendix I)			
2	Details of Make, Model of item, Country of Origin, without mentioning price which will be supplied free of cost at RIMS, Ranchi. Technical Literature/Catalogues/brochure & documents that is technically relevant and supportive to the bid.			
3	Summary of technical specification (Appendix-II)			
4	Certificate about Non Blacklisting as per format (Appendix-IV) in non-judicial stamp paper			
5	Authorization Letter (on the letter head of the OEM)/Power of attorney if bid is submitted by the authorized representative of the agency			
6	Bidder should provide an undertaking as per (Appendix V) on the letter head of participating firm/company/agency			
7	Scanned Copy of Memorandum and Articles of Association/ Partnership Deed / Proprietorship Deed /Certificate of Incorporation (in case of company) etc if the participant is an authorized dealer/firm/agency (if applicable).			
8	Name of the Director/Partner/Proprietor along with Address, Contact No. & Email.			
9	Registered/Branch Office Address with Tel. No. & Email			
10	Scanned copy of Goods and Service Tax (GST) Number of the participating bidding agency			
11	Scanned certified copy of Income Tax Return (ITR) of the last three financial years of participating bidding agency			
12	Scanned copy of a certificate regarding annual turnover of bidder which should not be less than Rs. One Crore on an average continuously for the preceding last three financial years duly signed and sealed by the Chartered Accountants from the participating bidder.			
13	Scanned copy of PAN Card of bidding agency/proprietor. If in any case the PAN card of individual of participating firm/agency is utilized for the bidding purpose then a declaration/undertaking is required for the same.			

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10/09/2024Bareilly  
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10-09-24Anand  
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RIMS, Ranchi – Hematology test Reagent rental Tender

14	Proof of remittance of online Earnest Money Deposit (EMD) (2 lac)			
15	Bank Details of participating bidder			
16	Scanned copy of valid Trade License			
17	<b>Experience:</b> Experience of Manufacturer/authorize dealer/firm in supply of instrument/reagents of five-part Hematology analyzer in government/semi-government hospitals for minimum of three years in the last five years from the date of bid participation. Evidence for supplied instruments/reagents for experience in the form of purchase order/contract copies to any government/semi government hospitals must be attached.			

Note: Hard copies of EMD and afore said documents should be submitted within 10 days of bid submission end date to The Director, RIMS, Ranchi, Bariatu, Pin: 834009. All documents should be submitted to the Director, RIMS, Ranchi.

**Declaration:**

I/We.....(Name of participating bidder/Proprietor/ Partners) do hereby declare that the entries made here are true to the best of my/our knowledge. I/We hereby agree to abide by all terms and conditions laid down in tender documents.

Place:  
Date:

Signature with stamp of the bidder

Name:  
Address of the bidder:  
Tel/Mob. No:

*Amiya Prasad*  
10/09/2024

*Pooja*  
10.09.2024

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*Pooja*  
10/09/24

*Savit*  
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*Amrit Kumar*  
10/09/24

RIMS, Ranchi – Hematology test Reagent rental Tender

**ANNEXURE-II****TECHNICAL SPECIFICATIONS****“Summary of Technical Specifications”**

Title of system parameters required	Bid Requirement (Allowed values)
Number of units	3 units. The third unit will be a standby backup instrument.
Configuration model	Bench top/floor model
System type	Closed
Type of cell counter	It should be fully automated and have five-part WBC differential along with immature granulocytes/EGC/atypical lymphocyte count.
Certification should be by any of	ISO 13485/US-FDA/CE-European certified for quality standards
RBC indices must include	TRBC, HCT, HB, MCV, MCH, MCHC, RDW-SD/CV/both, Two histogram (RBC, PLT)
Nucleated Red Blood Cell count [NRBC ( % & # )]	Yes
Platelet Analysis must include	PLC, MPV, PDW and PCT.
WBC analysis must include	TLC, PMN #&%, LYM # & %, MN #&%, EOS #&%, Baso # &%, EGC # & %/Atypical lymphocytes, two Scatter grams
Discrete analysis modes available	CBC+DIFF, CBC+NRBC
Analysis method for WBC	Triangle laser flow cytometry/ Three dimensional multi angular laser light scatters/ light scattering
Method for platelet measurement	Dual angle light scatter with or without fluorescent dye-based method/ Enhanced Coulter Principle with Data Fusion
RBC measurement method	Light scatter impedance Light scatter/ impedance/Enhanced Coulter Principle with triplicate Count
Hb measurement	Cyanide free colorimetry
Sample racks to cater to different tube sizes	<u>Should be compatible with different types of standard tubes.</u>
Automatic autoloader on board	Continuous autoloading
Maximum sample aspiration volume needed in all modes	Maximum sample aspiration volume needed in all modes ≤ 165 uL.

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10.09.24Anand  
10/09/24

## RIMS, Ranchi – Hematology test Reagent rental Tender

Throughput capacity in CBC/DIFF mode	≥ 100/hr
Sampling mode	Closed and open vial sampling, manual /capillary mode/ pediatric (microtainer) mode, accept all types of vacutainer tubes and the probe should have cap piercing facility.
Flags	should be able to flag hemolyzed icteric or lipemic samples.
Should be able to raise flag for blasts, large platelets, hemoparasites etc.	Yes
Should be able to extend analysis time for cytopenic samples	Yes
Type of calibration	Both (auto and manual)
Controls	Third party control should be provided for RBC and its indices, WBC –TLC and DLC, Platelet count including PLT-F.
Double bathing mechanism	Yes
Type of data management	PC based inbuilt system with all scatter plots and histograms both on display and in prints.
Display	LCD
PC hard disk	> 500 GB
HIS/LIS interface	RS 232/HL7
Type of external storage	USB
Printer facility	Yes
Type of printer unit	External
Printer type	Laser printer
Printable L J plot facility	Yes
Delta check for cumulative review	Yes
Online QC option	Yes
QC file management	Yes
Rating of UPS in KVA	1 KVA
Back up time in minutes	Approx 30 minutes
Net work integration with lab information system (LIS) feature	Yes
Number of installations of the machines in Central/State/PSU Govt Hospitals (Note: Seller should supply a performance certificate of the device to the buyer if demanded after placement of order)	> 3 Performance certificate based on the previous generation model may be provided.
Availability of toll free facility for technical support maintained by OEM or authorized agencies	Yes

Anupa Prasad  
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Joshi  
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## RIMS, Ranchi – Hematology test Reagent rental Tender

**General Terms and Conditions**

1. Although the process of instrument procurement is on Cost per reportable test (CPRT) basis, the complete five part hematology analyzer system should be brand new, latest on the production line and must not be refurbished. Date of manufacture should be provided from manufacturer. Quality and status of instrument must be checked and verified by the competent authority nominated by the head of institution. Supplier must provide original documentary proof of the date and place of manufacturing of equipment at the time of supply.
2. The supplier must perform equipment calibration as per manufacturer's recommendation to fulfill the requirement of latest ISO 15189 and NABL 112 or as specified by NABL from time to time and records of such calibration must be made available to the laboratory, including certificate of calibration. The cost of calibrators/Consumables shall be borne by the vendor for the duration of the contract.
3. QC for all parameters shall be run as required by Faculty In-charge.
4. The instrument should be provided with appropriate online UPS and must provide a backup for at least 30 minutes in the event of disruption of main power supply.
5. The instrument should be capable of online help, maintenance logs and data storage facility with live remote service 24x7.
6. The bidder also submit Indian user list of quoted model.
7. The bidder will provide maintenance (AMC/CMC) free of cost of the instruments for entire period of contract (five years).
8. The Bidder shall maintain stock of three month's supply of reagents and information of the inventory must be provided to the Faculty-In-Charge.
9. Bidder should provide the test kit and consumables needed for screening of 100 tests for validation and trial run free of cost.
10. The bidder should include comprehensive training program for staffs.
11. Machine should be compatible with hospital LIS (laboratory information system) and HIS (Hospital Information System) of RIMS, Ranchi.
12. The instrument should have an auto save mode for data in case of sudden failure of power supply.
13. The bidder should include Inter-Lab comparison as required by the particular lab.
14. The analyzer should have user defined rules and flagging limits.
15. The test result data from the analyzer should be transmitted to host computer.
16. Maintenance schedule should be based on objective performance criteria and must be under the supervision of faculty In-charge.
17. If number of tests/parameters or patient load increases or based upon the future requirement, instrument will be upgraded with advanced model with higher throughput within stipulated time as decided by the competent authority of the institute by the bidder free of cost.

*Anup Prasad*  
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*Anup*  
10/09/24



## RIMS, Ranchi – Hematology test Reagent rental Tender

16. If number of tests/parameters or patient load increases or based upon the future requirement, instrument will be upgraded with advanced model with higher throughput within stipulated time as decided by the competent authority of the institute by the bidder free of cost.
17. All software updates should be provided free of cost during period of contract.
18. Bidders are strongly advised to visit the site and carry out assessment work before bidding.
19. All minor works like electrical works required for commissioning, installation and smooth running of equipment (s) like cable wire, electrical outlets, switches, cable trenches, railing, etc should be fire proof, certified for electrical safety as per international standard, are of reputed make and shall be done by the bidder.
20. Institute will provide one point electrical, drain and water supply if required at lab and further distribution within the Lab area will be the responsibility of bidder as per approved layout.
21. Bidder has to provide proper drainage ports/traps for prevention of contamination and bacterial growth.
22. Bidder has to provide all necessary safety equipment to site as per international guidelines.
23. Any accessories like Refrigerators (to store kits), desktop computer, barcode printers, bar code reader, LIS interface, laser printer (Print speed > 40 pages/minutes), as per instrument requirement should be provided by the bidder.
24. The System should be installed at the Institute site by the company subject to fulfillment of the pre- installation conditions as specified by the company in its pre-installation and training requisites. After installation, the Institute will provide proper environment including electrical and storage area, etc. for system operation and its maintenance.
25. **Demonstration of installed equipment:** Tendered Equipment must be demonstrated before Technical evaluation committee on stipulated date and time. Failure to demonstrate the equipment on the stipulated date without any valid reason (which is to be intimated in advance and should be acceptable to the hospital authorities) will mean that the bidder is not interested in supplying the service & the bid would be liable for rejection. The firm qualifying in both the equipment & reagent demonstration shall be qualified for and judged at the financial bid stage.
26. **Award of Work:** After due evaluation of the bid(s) institute will award the contract to the lowest evaluated responsive bidder. Even if agency is declared L1 but specification is different from tender documents, candidature will be cancelled. The agency should accept the offer within 21 days from the date of receipt of "Letter of offer", failing which the offer will be cancelled. **We allow for the assignment of the tender to OEM distributors for reagent supplies. However, OEM should also be a part of the agreement in this case**
27. The agency should accept the offer within 15 days from the date of receipt of "Letter of offer", failing which the offer will be cancelled.
28. .
29. The successful bidders will have to pay within 21 days from the date of issue of offer letter by successful bidder and same shall be 5,00,000 (five lakh) or five lacs of the yearly value of the contract as performance bank guarantee in shape of B.G/DD in the name of Director RIMS, Ranchi from scheduled Bank. The Bank Guarantee shall remain valid till the expiry of (60) sixty days from the completion of the event under this Contract. If need arises, the bidder shall extend the validity of the Bank Guarantee for suitable period at his/her own expenses. If

*Anupa Prasad*  
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*Rajal*  
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## RIMS, Ranchi – Hematology test Reagent rental Tender

- desired by the successful bidder(s) the EMD submitted may be converted to performance security and accordingly the bidder(s) shall extend the validity of the Bank Guarantee for suitable period at its own expenses. No interest will be payable upon the Earnest Money and performance security deposit or amounts payable to the Contractor under the Contract.
30. In case of breach of contract/agreement, performance security shall be forfeited and the agency shall be blacklisted for such period decided by the competent authority in addition to termination of the empanelment. Performance Security shall be returned to the empanelled agency without any interest, whatsoever, after completion of empanelment period.
31. **EMD:** A proof of online submission of Rs. 2,00,000/- (Rupees Two lacs only) must accompany the tender as per NIT. Earnest Money deposit should be valid for a minimum period of 60 days from the date of opening of Tender. No Cheque/ Postal order/ Money Order/ Cash payment will be accepted. The EMD is refundable to the unsuccessful bidders after the award of contract. The EMD will be forfeited if the successful bidders fail to abide by the terms and conditions in toto. EMD submitted by the successful bidder shall be released after obtaining performance security against the supply from the bidder. EMD is liable to be forfeited if the bidder/dealer withdraws or impairs or derogates the bid in any respect within the period of validity of its tender. MSME EMD exemption will be as per the government rule.
32. The successful bidder will have to execute an agreement on a non-judicial stamp paper worth Rs. 100/- The cost of the stamp for the execution of the agreement will be borne by the agency or bidder.
33. The rate of CPRT will remain fixed for the period of five years and may be extended based on the performance and need of hospital.
34. In case of malfunctioning/break down/none functioning, a standby must be provided by the supplier. Mode of operation of Main & Standby Equipment will be decided by the Department.
35. The annual and the 5 years load provided in the tender document are approximate and are only for comparative purposes for the bid evaluation. There is no obligation on the part of RIMS, Ranchi, to commit the mentioned number of tests annually. RIMS, Ranchi reserve the right to carry out and increase or decrease the number of tests.
36. The RIMS, Ranchi does not guarantee any minimum business or assignment which will depend on the requirement, financial resources available and agency performance.
37. In case of any non execution of the work during the period of contract, the decision of the Institute shall be binding and final, agreeable in full by both the parties.
38. Application support, engineering support, bi-directional interfacing, machine downtime (24 hrs) including wear and tear of parts and preventive maintenance kit or parts according to schedule, validation tests etc are to be provided free of cost by the bidder.
39. **Payment clause:** Consumption model of billing will be accepted which means payments will be released based on monthly number of test reported. Payments would be done only on the basis of reported tests and not on performed tests. The faculty should have the free hand to repeat a test if they feel the requirements. The price

Anupam Prasad  
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## RIMS, Ranchi – Hematology test Reagent rental Tender

quoted should be firm & final, which is inclusive but not limited to maintenance, accessories, repairs/ services, reagents, calibrators, consumables etc and other products required to perform the test for the full contract period. Payment will be made upon certification of submitted invoice by the concerned Department. Supplier must enclose copy of GST deposit relating to previous month payment with the bill of current month. No advance payment will be made to the supplier under any circumstances.

40. **In Case of Default:** The purchaser is not bound to accept the L1 offer only and circumstances warranting where L1 shows its disinterest, L2 or higher offer may be considered for acceptance.
41. **Fall Clause:** Successful bidder is abiding to follow the Fall Clause. Fall clause is a price safety mechanism. The fall clause provides that if the contract holder reduces its prices or sells or even offers to sell the contracted goods of identical specification and terms and conditions to that of the contract, at a price lower than the contract price, to any person or organization during the currency of the Contract, the Contract price will be automatically reduced with effect from the date for all subsequent supplies under the Contract and the contract amended accordingly. In case of any enhancement in Excise Duty/Custom Duty due to statutory Act of Govt. of India after the date of submission of the tenders and during the tender period, the additional excise duty/custom duty so levied will be allowed to be charged extra as separate item without any change in price structure of CPRT approved under the tender. For claiming the additional cost on account of increase in excise duty/custom duty, the bidder should produce letter from the concerned excise authorities indicating his/her commitment for supply to the RIMS, Ranchi on account of increase in excise duty/custom duty.
42. **Penalty Clause:** The call for instrument breakdown must be attended immediately and maximum service period shall be 72 hours. In case of simultaneous breakdown equipments, the firm will remain responsible to respond and reach the site within 12 hours and rectify the problem and make at least one equipment functional within 24 hours otherwise bidder/agency/vendor will be liable for penalty of Rs 5000 per day which will be levied on the firm. However in case of unavoidable circumstances or force majeure, the clauses can be relaxed after the approval from competent authority.
43. In the event of breakdown of Analyzer, cost of analyzing tests done from outside (ISO15189:2012) shall be borne by the Service Provider.
44. The tests must not be performed with expired kits, if found so the bidder/agency/vendor will be liable for penalty as decided by the higher authority which will be levied on the firm.
45. **Force Majeure Clause:** Any failure of omission or commission to carry out the provisions of the contract by the supplier shall not give rise to any claim by any party, one against the other, if such failure of omission or commission arises from an act of God, which shall include all acts of natural calamities such as fire, flood, earthquake, hurricanes, nay pestilence or from civil strikes, compliance with any statute and/or regulation of the Government, lockouts, strikes, riots, embargos or from any political or other reasons beyond the suppliers control including war (whether declared or not), Civil war or state of insurrection, provided that notice of the occurrence by either party to the other shall be given within two weeks from the date of occurrence of such an event which could be attributed to force majeure conditions.

*[Signature]*  
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## RIMS, Ranchi – Hematology test Reagent rental Tender

46. **Disputes and Arbitration:** All disputes or differences arising during the execution of the contract shall be resolved by mutual discussion failing which the matter will be referred to the Director RIMS, Ranchi for arbitration whose decision shall be the final binding on the contracting parties.
47. **Laws governing the contract:** This contract shall be governed by the laws of State or Central Government. The Courts of Jharkhand shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.
48. Terms and expressions not herein defined shall have the meaning assigned to them, if any, in the Indian Sale of Goods Act, 1930 or the Indian Contract Act, 1872 or the General Clauses Act, 1897 as amended from time to time.
49. In view of the notification issued by the Ministry of Health & Family Welfare, Government of India, Gazette Notification no. SO 1468 (E) dated 6.10.2005 and GSR 627 (E) dated 7.10.2005, it would be sole responsibility of the Rate contract holder to comply with the applicable rules and regulations from time to time.
50. Any manufacturer supplying Indian/imported product should have registration/license issued from the Drug Controller of India wherever it is applicable (applicable in case of items covered under Drug and Cosmetic Act).
51. Bidder will have to vacate the hospital space within 30 days of expiry/termination of contract.
52. The Service provider shall manage the following records:
- Turnaround time (TAT) register
  - Log Book for each equipment.
  - Calibration/Control/EQAS record register
  - Incident report registers
  - Stock register
  - Other documents as per NABL guidelines
53. During any internal audit, if cost per test for the 5 years load for the test parameter is found to be considerably more than the quoted price, the firm will be held responsible for the financial loss of the Government's funds and will be liable to pay the loss. If it is repeated more than 2 times, appropriate punitive actions will be taken in terms of cancellation of contract, debarring the firm for minimum five years and forfeiture of Performance security and the second lowest bidder may be called in after the approval from competent authority. Frequency of internal audit may be twice during the first year and annually thereafter.
54. The firm shall supply the store with proper packing and marking for transit, so as to be received at the destination free from any loss or damage.
55. All goods/stores supplied to the hospital shall have to be stamped, "RIMS Supply" and printed 'NOT FOR SALE', in bold letter with indelible ink.
56. If the Principal manufacturer (OEM) withdraws its distributorship from the bidder during the validity of tender by issuing authorization letter to another firm, the Director has full right to accept candidature of new coming distributor subject to the new firm fulfilling all other terms and conditions of the tender. No claim whatsoever will be entertained from the previous bidder (However, if any supply order is pending with the previous bidder, same will be executed by the new bidder).

*Pragna*  
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RIMS, Ranchi – Hematology test Reagent rental Tender

- 57. The new accepted bidder will have to deposit full Performance Security money deposit as mentioned in the tender document by the hospital in favor of Director, RIMS, Ranchi before the finalization of rate contract. In case any dispute regarding authorization from principal manufacturer occurs, the same will directly be confirmed through direct correspondence with principal manufacturer (OEM).
- 58. The bidder should not quote more than one Specification/Technical quotation from single firm.
- 59. Depending upon the performance of the service provider and the need of the hospital, further extension may be considered with due approval of the competent authority.

**Additional Requirements:**

All the bidders must fill up **land border declaration** under rule 144(XI) of GFR 2017 attached below as annexure III.

The procurement of goods and services under this tender will be regulated as per the applicable provision of Public procurement (preference to Make in India) order 2017 and revised order dated 04.06.2020 of MoC&I (DIPP) and order vide F. No. 6/18/2019-ppd dated 23.07.2020 of Ministry of Finance, GoI.

Important: All bidders **must sign every page** of tender document.

Annexure-III

13

*[Handwritten signatures and dates: 10/09/24]*

*[Handwritten signature: 10-09-2024]*

*[Handwritten signature: 10/09/2024]*

*[Handwritten signature: 10/09/24]*

*[Handwritten signature: 10-09-24]*

RIMS, Ranchi - Hematology test Reagent rental Tender

The bidder should submit related undertaking for Restrictions on procurement from bidders from a country or countries, or a class of countries under Rule 144 (XI) of the General Financial Rules 2017 [Notwithstanding anything contained in these Rules, Department of Expenditure may, by order in writing, impose restrictions, including prior registration and/ or screening, on procurement from bidders from, or bidders having commercial arrangements with an entity from, a country or countries, or a class of countries, on grounds of defense of India, or matters directly or indirectly related thereto including national security; no procurement shall be made in violation of such restrictions]. Ministry of Finance Department of Expenditure, Public Procurement Division on the basis of following Certificate given below, on the company letter head duly signed by authorized signatory for this tender.

Certificate for Tender

Tender no.: - \_\_\_\_\_

I, undersigned ..... (name).....(designation)....., duly authorized representative of ..... (name of Proprietorship/Firm/Company/Agency) hereby undertake, affirm, confirm and declare that-

"We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; and solemnly certify that we are not from such a country or, if from such a country, we are registered with the Competent Authority (copy enclosed). We hereby certify that we fulfill all requirement in this regard and are eligible to be considered."

AND

"We have read the clause regarding restrictions on procurement from a bidder of a county which shares a land border with India and on sub-contracting to contractors

from such a country; and solemnly certify that we are not from such a county or, if from such a country, we are registered with the Competent Authority (copy enclosed) and we shall not subcontract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. We hereby certify that we fulfill all requirements in this regard and are eligible to be considered."

It is to declare that if, our bid/offer is accepted by the purchaser, as per undertaking given by us as per aforementioned points on the basis of certificate are found to be false, in such case this would be a ground for immediate termination of our bid/offer and further legal action in accordance with the law to be initiating on us by the procuring entity i.e. Rims, Ranchi.

[Signature with date, name and designation] For and on behalf of M/s \_\_\_\_\_ ]  
[Name & Address of the Manufacturers/Bidder]

*Pranav Prasad*  
10/09/24

*Pranav*  
10/09/24

*Ramesh*  
10.09.2024

*Ramesh*  
10/09/2024

*Ramesh*  
10.09.24

*Ramesh*  
10/09/24

RIMS, Ranchi – Hematology test Reagent rental Tender

ANNEXURE-IV

**NON BLACKLISTING CERTIFICATE**

**(In non-judicial stamp paper)**

I/we hereby certify that my company/firm or my other previous company in which I was owner/partner or holding any post related to administrative or financial responsibilities is not debarred/blacklisted or no legal case pending by any Government/Semi Government Organizations/Institutions on any account.

I/We also certify that there is no vigilance/CBI/FEMA case pending against the firm/company.

I/we further certify that I'm competent officer in my company/firm to make this declaration.

I/We also certify that in any case at a later date if any details provided are found to be false and incorrect, contract given to the concerned bidder may be summarily terminated at that point of time, the firm will be blacklisted and RIMS, Ranchi may imposed any action as per NIT rules.

Name of the Bidder :  
Business Address :  
Signature of the Bidder :  
Designation of Bidder :  
Seal of the bidder :

Date:  
Place:

*Anupam Prasad*  
10/09/24

*[Signature]*  
10/09/24

*BSRella*  
10.09.2024

*[Signature]*  
10/09/2024

*[Signature]*  
10.09.24

*[Signature]*  
10/09/24

ANNEXURE-V

UNDERTAKING

(On Company's/Firm's letterhead)

Tender Reference No \_\_\_\_\_

1. I/We the undersigned certify that I/we have gone through the entire tender documents including terms and conditions mentioned in the tender document and undertake to comply with them. I have no objection for any of the content of the tender document and I undertake not to submit any complaint/representation against the tender document after the time of the tender. The rates quoted by me/us are valid and binding on me/us for acceptance till the validity of tender.
2. I/We undersigned hereby bind myself/ourselves to RIMS, Ranchi to supply the approved awarded CPRT in the approved prices to RIMS, Ranchi.
3. The articles/instruments shall be of the best quality and of the kind as per the requirement of the institution. The decision of the Director, RIMS, Ranchi (herein after called the said officer) as regard to the quality and kind of article/instrument shall be final and binding on me/us.
4. I/We undertake to arrange for a demonstration of the same or similar equipment in any location in India. Failure to arrange for a demonstration on the given date may lead to cancellation of our bid. Cost of such demonstration shall be borne by me/us.
5. Performance security of five lacs shall be deposited by me/us in the form of DD/Bank Guarantee in favor of Director, RIMS, Ranchi on award of the contract from a Nationalized /Commercial Bank and shall remain in the custody of the Institute till the validity of the contract period plus two month.
6. If it is deemed necessary to change any article/instrument on being found of inferior quality, it shall be replaced by me/us free of cost in time to prevent inconvenience.
7. I/We hereby undertake to supply the items during the validity of tender as per directions given in supply order within stipulated period positively.
8. I/We assure to provide 24 x 7 hours service when and where required.
9. In case of downward price movements during the period, we promise to pass on the advantage to RIMS, Ranchi.
10. I/We hereby accept the tender conditions of above mentioned tender document (s) / corrigendum (s).
11. In case any provisions of this tender are found violated, then your department/organization shall without prejudice to any other right or remedy be at liberty to reject this tender/bid.
12. I agree to provide price justification whenever asked during the period of contract.

Name:  
Signature:  
Seal of the participating Bidder

Anupriya Prasad  
10/09/24

Anjali  
10/09/24

Bhalla  
10.09.2024

Sant  
10/09/2024

21/09/24

Amit  
10/09/24



RIMS, Ranchi – Reagent Rental Tender Fully automated Five part Hematology Analyzer

ANNEXURE-VI

Format for Rate contract (CPRT) as BoQ

List of Parameters	Number of tests (Approximate load over 5 years being factored for bid ranking only)	Cost per reportable test (inclusive of all consumable)	GST (%)	Total cost per reportable test (CPRT) inclusive of all taxes
CBC With DIFF	1000000			

(Signature of Authorized Signatory with rubber stamp of the firm)

*Amrta Prasad*  
10/09/24

*[Signature]*  
10/9/24

*BSR*  
10.09.2024

*[Signature]*  
10/09/2024

*[Signature]*  
10.09.24

*[Signature]*  
10/09/24

**Important note:-**

**Method for calculation of L1:**

1. For evaluation L1, total amount will be calculated taking load per 5 years quoted for parameters in the list along with the CPRT in account (Total amount = Load in 5 years x CPRT) without GST
2. The annual and the 5 years load are approximate. There is no obligation on the part of RIMS Ranchi to conduct the specified amount of tests. The abovementioned number of tests is only for Comparative purposes for the bid evaluation. RIMS Ranchi reserves the right to carry out and increase or decrease the number of tests.
3. All other hidden expenses (calibrators, controls, Reagent, external quality control, tips, periodic maintenance if required, failure in tests, LIS expenses, etc) should covered in the CPRT.
4. Certificate of traceability for the calibrators, traceable to national/international references standards to be submitted by the vendors.

Anupam Prasad  
10/09/24

*[Signature]*  
10/09/24

Bhalla  
10.09.2024

*[Signature]*  
10/09/2024

*[Signature]*  
10.09.24

*[Signature]*  
10/09/24

## RIMS, Ranchi – Reagent Rental Tender Fully automated Five part Hematology Analyzer

Features of Financial bid must be read before filling up BOQ  
(This should not be sent with technical bid)

1. Price bid of all the bidders whose offers/bids are techno-commercially suitable/acceptable as per the qualification requirements shall be opened.
2. The rates should be quoted as per the BoQ in accordance with the provided format, Taxes/GST, if any, should be indicated separately. Rates should be valid for up to 5 years from the date of installation of the instrument.
3. The Bidder shall not tamper/modify the downloaded financial bid template in any manner. In case if the same is found to be tampered/modified in any manner, their tender document will be completely rejected and EMD would be forfeited.
4. The rate shall be quoted as "Cost per Reportable Test (CPRT)" which includes all the expenses e.g. instrument placement cost, maintenance cost of equipments and its accessories including refrigerator, monitors, compatible UPS, Printers and its cartridges for each equipment, cost of consumable and spares (essential and others), cost of reagent, wash solution, calibrator, controls, repeat tests, LIS interface, any annual charges for LIS maintenance if required etc.
5. All quoted rates should be inclusive of freight charges, excise duty, packing charges etc
6. The bidder should quote the rates (even in respect of foreign make items) in Indian currency only and thus it shall be binding on the part of approved supplier/ firm to supply the stores at the approved rates throughout the valid term of tender.
7. In case of any enhancement in Excise Duty/Custom Duty due to statutory Act of Govt. of India after the date of submission of the tenders and during the tender period, the additional excise duty/custom duty so levied will be allowed to be charged extra as separate item without any change in CPRT approved under the tender and reverse of the same will also be applicable if required.
8. The bidder should be agreeable to justified review of CPRT with increase in sample volumes for each test.
9. No increase in quoted price and change in quality of product will be allowed during the validity of tender as per tender document.
10. Bidder will quote firm rates. No condition like discount in price, free goods/incentives will be accepted towards finalization of the tender. Only single price, up to two decimal (in case of paisa) will be accepted.
11. The bidder shall be accountable for the quoted price, which should be fair and reasonable, in commensuration with the quality, value, and specifications of the item according to the fairtrade practices enforced by the

Anupam Prasad  
10/09/24

Prasad  
10/09/24

Prasad  
10-09-2024

Prasad  
10/09/2024  
Prasad  
10-09-24

Anupam  
10/09/24